

Electronic Service Control Version 8

ESC Help Update Upgrade Guide

Upgrade Directions

Before You Begin

This document will help you upgrade your ESC Version 8 Help Documentation. This procedure will need to be performed on all computers running ESC.

Download New Version

Before you can upgrade your help documentation you must first download the latest version. This can be accomplished by completing the following directions.

1. Open your Internet Browser and go to the following site:
<http://www.coastalcomputercorporation.com/html/updates80.html>
2. When prompted for a password, enter the word **power** in all lowercase letters.
3. Click the **Download** button on the **ESC Help Update** line.



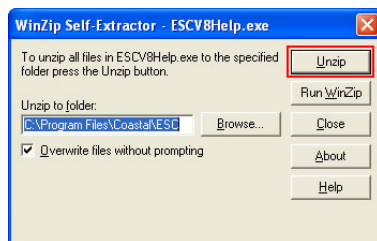
4. Click **Save** to copy the program to your computer.
5. Note the name of the file and the location where it will be saved in the spaces provided below before clicking **Save** again.

File: _____
Location: _____

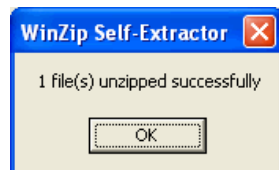
Installing the Help Files

Complete the following directions after the file has been downloaded to finish the upgrade.

1. Close all programs.
2. Locate the file you saved above and double-click it.
3. Click the **Unzip** button on the resulting screen. This will overwrite your existing help file with the new one.



4. Click **OK** when done.



5. Repeat on all computers running ESC to update their help files.