

Electronic Service Control Version 8

ESC Mobile Server Upgrade Guide

Upgrade Directions

Before You Begin

This document assumes you are upgrading from a previous version of the ESC Mobile Server. If you are installing the product for the first time please do so from the ESC CD. The directions to do so are on the disk itself.

Download New Version

Before you can update your ESC QuickBooks Server you must first download the latest version. This can be accomplished by completing the following directions.

1. Open your Internet Browser and go to the following site:
<http://www.coastalcomputercorporation.com/html/updates80.html>
2. When prompted for a password, enter the word **power** in all lowercase letters.
3. Click the **Download** button on the **ESC Mobile Server** line.



4. Click **Save** to copy the program to your computer.
5. Note the name of the file and the location where it will be saved in the spaces provided below before clicking **Save** again.

File Name _____
Location _____

Uninstall Previous Version

You are now ready to uninstall the previous version of the ESC Mobile Server. It is completely safe and will not affect your data in any way.

1. Exit all programs on the computer running the ESC Mobile Server.
2. Click **Start | Control Panel**.
3. Select **Add or Remove Programs** from the resulting list.
4. Highlight **ESC Mobile Server** from the list of available programs and click **Remove**. Select **Yes** to uninstall the software.

Install the Update

1. On the same computer, locate and double-click the file you downloaded to start the installation.
2. Accept all the defaults during the installation process. Click the **Finish** button to complete the installation.
3. Restart the ESC Mobile Server to finish the process.