

Electronic Service Control Version 8

ESC QuickBooks Server Upgrade Guide

Upgrade Directions

Before You Begin

This program requires QuickBooks 2003 or higher. ESC integrates with the following QuickBooks products: *Pro*, *Premier*, *Contractor's Edition*, *Accountant's Edition* and *Enterprise Solutions (v2.0 or higher)*. Previous versions of QuickBooks (QuickBooks 2002 or lower) and *QuickBooks Simple Start* and *QuickBooks Basic* are not compatible with ESC or the ESC QuickBooks Server.

Please make sure your version of QuickBooks matches the information shown above before upgrading.

Download New Version

Before you can update your ESC QuickBooks Server you must first download the latest version. This can be accomplished by completing the following directions.

1. Open your Internet Browser and go to the following site:
<http://www.coastalcomputercorporation.com/html/updates80.html>
2. When prompted for a password, enter the word **power** in all lowercase letters.
3. Click the **Download** button on the **ESC QuickBooks Server** line.



4. Note the name of the file and the location where it will be saved in the spaces provided below before clicking **Save** again.

File Name

Location

Uninstall Previous Version

You are now ready to uninstall the previous version of the ESC QuickBooks Server. It is completely safe and will not affect your data in any way.

1. Exit all programs on the computer running the ESC QuickBooks Server.
2. Click **Start | Control Panel**.
3. Select **Add or Remove Programs** from the resulting list.
4. Highlight **ESC QuickBooks Server** from the list of available programs and click **Remove**. Select **Yes** to uninstall the software.

Install the Update

1. On the same computer, locate and double-click the file you downloaded to start the installation.
2. Accept all the defaults during the installation. Click the **Finish** button to complete the installation.
3. Restart the ESC QuickBooks Server and reconnect to finish the process.